



Centre for Organization Development

Consulting • Training • Research



CONFLICT MANAGEMENT SKILLS FOR CREATING PRODUCTIVE WORKPLACES

Resolve Smart. Work Better.



NOV 11-13, 2026

Venue: COD-Hyderabad

Professional Fees:
Residential: Rs.24,000/-
Non-Residential: Rs.21,000/-



OBJECTIVES

To equip the mid-level executives with necessary conflict management competencies so that they can facilitate functional conflicts and respond effectively to various other workplace conflicts and thereby make their workplaces conflict competent.



TRAINING MODULES

- Dynamics of Conflict: Good Bad and the Ugly
- Emotional Intelligence & Conflict Management
- Styles of Conflict Management
- Communication for Conflict Management
- Negotiation Strategies for Conflict Management
- Managing Stress in Conflict Management
- Moving from Conflict to Collaboration



TARGET PARTICIPANTS

This program is designed for middle and level executives of public sector, private sector and government organizations who have moved into managerial roles.



METHODOLOGY

The program is curated to develop conflict competencies through a blend of theoretical inputs, group discussions, virtual training games, activities and the use of psychometric instruments. It will be delivered by a team of expert faculty having industry knowledge and in-depth understanding of various aspects associated with conflict management competency.

This program can also be customized to meet the specific needs of your organization, upon request.